Office of Health Care Assurance

State Licensing Section

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Roselani Place Assisted Living Facility	CHAPTER 90
Address: 88 South Papa Avenue, Kahului, Hawaii 969732	Inspection Date: July 18 & 19, 2019 Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-6 General policies, practices, and administration. (b) All facility staff shall be in compliance with current department tuberculosis clearance procedures. FINDINGS Employee #4 has a documented tuberculosis symptom screen signed by physician; however, no proof of positive PPD conversion and negative CXR.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	Employee #4 obtained documentation of proof of positive FPD convencion, completed on 12/10/2004, and negative CXR, completed on 04/25/2007. (see altached)	08 13 20 19
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-6 General policies, practices, and administration. (b) All facility staff shall be in compliance with current department tuberculosis clearance procedures. FINDINGS Employee #4 has a documented tuberculosis symptom screen signed by physician; however, no proof of positive PPD conversion and negative CXR.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? WE have implemented a New Him checklich to include, Buciness Office Manager (DOM) designated to gatcheep thic New Him Process. Potential employees will not be exheduled for a dry test until proof of two-step to skin test or positive dry test until proof of two-step to skin test or positive PPD cornection and regative CXR paperwork received.	14/16/2019 and ongoing

	RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	§11-90-6 General policies, practices, and administration. (b) All facility staff shall be in compliance with current department tuberculosis clearance procedures. FINDINGS Employee #6- No evidence of initial two-step tuberculosis (TB) skin test completed prior to date of hire.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
		Employee H6 began tuberculock (TB) skin test on 08/13/2019. Tuberculock (TB) skin test scheduled to be read between 08/14/2019 and 08/16/2019. (see altached)	08/16/2019
		Employee 46 completed tuberculosse (TB) skin test on 09/26/2018. (see attached)	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-6 General policies, practices, and administration. (b) All facility staff shall be in compliance with current department tuberculosis clearance procedures. FINDINGS Employee #6- No evidence of initial two-step tuberculosis (TB) skin test completed prior to date of hire.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? IN have implemented a New Hite checklet to include Business Office Manager (BOM) designated to gatekeep this New Hire process. Potential employees will not be advaduled for a drug test until proof of two step to skin test or positive PPD connection and regative CRR paperwork received.	09/16/2019 and ongoing

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-6 General policies, practices, and administration. (c) All staff shall be trained in cardiopulmonary resuscitation and first aid.	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u>	
FINDINGS Employees #3, #7, #9, and #10 completed cardiopulmonary resuscitation (CPR) certification through an online course and did not complete hands on skill practice. CPR certification not valid.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	Employee #3 has completed cardiopulmonous resulcitation (CPR) certification Through a complete hands on Okul produce. Documentation	08 109 12019
	is current. (see ottached)	
	Employee #7 has completed cardiopulmonary resuccitation (CPR) certification through a complete hands on civil proctice. Documentation is current. (See attached)	08 104 2019
	Employee 49 has completed cardiopulmonary resuccitation (CPR) confiscation Through a complete hands on exil practice Documentation is current. (see attached)	06/19/2019
	Employee # 10 has completed Cardiopulmonary resuscitation (CPR)	08 109 12019
	contitication through a complete hands on Ckill practice. Documentation is current and training was completed on 03/11/2018. Documentation was turned in on 08/04/2019.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Employee condicpulmonary resuccitation (CPR) currification mill be orcreen by a Inedication technician (Med-Tech) designee. - conedule Condicpulmonary resuccitation with employee CPR certification due dates have been been orcated. Med-Tech to maintor CPR due achedule. - Quarterly CPR certification classes will be acheduled by company. - Employees with due and upcoming due CPR certification will offend Company scheduled class or affend a CPR certification course with hands-on training. - Any employee that has not completed a CPR certification with hands on training by end of month that cutification is due, employee will treene a conceive action and supporded until completion of class and certification received.	09/20/2019 and ongoing

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-6 General policies, practices, and administration. (d) The facility shall have written policies and procedures which incorporate the assisted living principles of individuality, independence, dignity, privacy, choice, and home-like environment.	PART 1	
FINDINGS Incident reporting policies and procedures indicated to complete an incident report for each resident for any bruises, identifiable or not and for falls, both injury and no injury.		
Resident #3- Nursing progress notes indicated that resident was found on floor on 6/15/19. However, no incident report generated.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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§11-90-6 General policies, practices, and administration. (d) The facility shall have written policies and procedures which incorporate the assisted living principles of individuality, independence, dignity, privacy, choice, and home-like environment. FINDINGS Incident reporting policies and procedures indicated to complete an incident report for each resident for any bruises, identifiable or not and for falls, both injury and no injury. Resident #3- Nursing progress notes indicated that resident was found on floor on 6/15/19. However, no incident report generated.	EUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? New incident report procedure has been implemented. Nurse to include incident report MD notification ocknowledgement on nursing Progress notes. Copy of incident report to be filed in Incident Report Binder located in Med Room. Nurse on duty responsible to inform to next shift regarding any resident falls bruises during shift report. Nurse (Med Todn from next shift to orcise to ansure incident in the gonerated. Ducator of Health Service (Dothe) is responsible to maintain thursing incident Report Binder and mountain compliance.	09/25/2019 t and ongoing

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§11-90-6 General policies, practices, and administration. (d) The facility shall have written policies and procedures which incorporate the assisted living principles of individuality, independence, dignity, privacy, choice, and home-like environment.	PART 1	
FINDINGS Incident reporting policies and procedures indicated to complete an incident report for each resident for any bruises, identifiable or not and for falls, both injury and no injury.		
Resident #4- Nursing progress notes indicated the following incidents, but no incident report generated. Resident was found on floor on 12/16/18 Documented unwitnessed fall on 5/1/19 Found on floor and sustained abrasion to lower back on 7/6/19 Discoloration reported on left hip on 1/10/19 and the discoloration persisted on 1/16/19	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-6 General policies, practices, and administration. (d) The facility shall have written policies and procedures which incorporate the assisted living principles of individuality, independence, dignity, privacy, choice, and home-like environment. FINDINGS Incident reporting policies and procedures indicated to complete an incident report for each resident for any bruises, identifiable or not and for falls, both injury and no injury. Resident #4- Nursing progress notes indicated the following incidents, but no incident report generated. • Resident was found on floor on 12/16/18 • Documented unwitnessed fall on 5/1/19 • Found on floor and sustained abrasion to lower back on 7/6/19 • Discoloration reported on left hip on 1/10/19 and the discoloration persisted on 1/16/19	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Now Incident report procedure implemented. Nurses to include incident report / ND notification acknowledgement on huseing progress notes. Copy of madern report to be filed in Incident Pepart Binder treated in Med Room. Nurse on duty responsible to Inform to rest shift regarding any tesident falls / bruises during shift teport. Nurse / Med Tech from rest shift to orasee to ensure incident report was generated. Director of Health Services (Dolle) is responsible to maintain Nursing Incident Pepart Binder and maintain compliance.	OAI 25/2019 and ongoing

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-6 General policies, practices, and administration. (d) The facility shall have written policies and procedures which incorporate the assisted living principles of individuality, independence, dignity, privacy, choice, and home-like environment. FINDINGS Fall risk assessment policies and procedure, item #1 indicated to notify MD for any resident fall. Review of incident report records show that MD is not being notified unless an injury is noted.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Revised Incident Report to include doctor will be notified for any resident fall.	08/I4/2019
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-6 General policies, practices, and administration. (d) The facility shall have written policies and procedures which incorporate the assisted living principles of individuality, independence, dignity, privacy, choice, and home-like environment. FINDINGS Fall risk assessment policies and procedure, item #1 indicated to notify MD for any resident fall. Review of incident report records show that MD is not being notified unless an injury is noted.	PART 2 FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? New Incident Report procedulto implemented. - Nutsel to include incident report ND notification acknowledgem on nursing progress hotes. - Copy of incident report to be filed in Incident Report Dinder Incident in Med Room. - Nutse on duty responsible to inform need shift regarding any resident falls / Isruises during shift report. - Nutse Med Tech from need shift to oversee to ensure Incident report was generated. - Director of Health services (DoHS) is responsible to maintain Nursing Incident Report Binder and maintar Compliance.	04/215/2019 ent and ongoing

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-7 Inservice education. (2) There shall be a staff inservice education program for the entire staff that includes: Ongoing inservice training on a regularly scheduled basis (minimum of six hours annually). FINDINGS Employees #1, #2, #3, and #5- No evidence of six (6) hours of inservice training completed during 2018.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Employees #1, #2, #3, and #5 received a Conceive Action regarding non compliance with mandated in-service training. Employees will have until 04 for 2014 to complete six (6) hours of in-service training.	Orgoing

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§11-90-7 Inservice education. (2) There shall be a staff inservice education program for the entire staff that includes: Ongoing inservice training on a regularly scheduled basis (minimum of six hours annually). FINDINGS Employees #1, #2, #3, and #5- No evidence of six (6) hours of inservice training completed during 2018.	PART 2 <u>FUTURE PLAN</u> USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?		
	Department Managers (Supervisors will be notified by HR of in-service courses due by staff on a monthly basic. Failure for employee to comply may result in a Conscience Action, up to and including superann and for termination.	owning	,
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-7 Inservice education. (2) There shall be a staff inservice education program for the entire staff that includes: Ongoing inservice training on a regularly scheduled basis (minimum of six hours annually). FINDINGS Employee #7 completed only 2.27 hours of inservice training for 2018; short of 3.25 hours to complete the required six (6) hours of inservice training.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Employee #1 received a Conzetive Action regarding non-compliance with mandated in-service training. Employee will have until of foilzoig to amplied 3.25 hours of in-service training.	Orgoing
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date	
\$11-90-7 Inservice education. (2) There shall be a staff inservice education program for the entire staff that includes: Ongoing inservice training on a regularly scheduled basis (minimum of six hours annually). FINDINGS Employee #7 completed only 2.27 hours of inservice training for 2018; short of 3.25 hours to complete the required six (6) hours of inservice training.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Department Manager Supervisions will be notified by Hix of in-sources course due by state on a monthly back. Failure of employee to comply may result in a Conseque Action, up to and including suspension and for termination.	Ongoing	
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 RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date	
\$11-90-7 Inservice education. (2) There shall be a staff inservice education program for the entire staff that includes: Ongoing inservice training on a regularly scheduled basis (minimum of six hours annually). FINDINGS Employee #8 completed only 0.75 hours of inservice training for 2018; short of 5.25 hours to complete the required six (6) hours of inservice training.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Employed & 8 received a Conceive Action regarding non-compliance with mandated in-service training. Employee will have until on 101 12019 to complete 5.25 hours of in-service training.	angoing	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
\$11-90-7 Inservice education. (2) There shall be a staff inservice education program for the entire staff that includes: Ongoing inservice training on a regularly scheduled basis (minimum of six hours annually). FINDINGS Employee #8 completed only 0.75 hours of inservice training for 2018; short of 5.25 hours to complete the required six (6) hours of inservice training.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? BUPANTHEM MANAGER Cupervisor will be notified by HR of in service course due by staff on a monthly boas. Failure of employee to comply may result in a Consultive Action, up to and including suspension and for termination.	ongoing

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date	n
§11-90-8 Range of services. (a)(1) Service plan. The assisted living facility staff shall conduct a comprehensive assessment of each resident's needs, plan and implement responsive services, maintain and update resident records as needed, and periodically evaluate results of the plan. The plan shall reflect the assessed needs of the resident and resident choices, including resident's level of involvement; support principles of dignity, privacy, choice, individuality, independence, and home-like environment; and shall include significant others who participate in the delivery of services; FINDINGS During a visit in the medication room, nursing staff verified that resident is on medication management. However, March 2018 service plan indicated that resident is independent with medication. Service plan was not reviewed and/or updated.	PART 1 DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Director of Avoith Serves updated serves plan. Awaiting Opproval from POA.	ors/14/2019 and ongoing	
		19 ms 19 26 57	10 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-8 Range of services. (a)(1) Service plan. The assisted living facility staff shall conduct a comprehensive assessment of each resident's needs, plan and implement responsive services, maintain and update resident records as needed, and periodically evaluate results of the plan. The plan shall reflect the assessed needs of the resident and resident choices, including resident's level of involvement; support principles of dignity, privacy, choice, individuality, independence, and home-like environment; and shall include significant others who participate in the delivery of services; FINDINGS During a visit in the medication room, nursing staff verified that resident is on medication management. However, March 2018 service plan indicated that resident is independent with medication. Service plan was not reviewed and/or updated.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Nurses will receive in service to properly notify Director of Health Services of any charge in resident that result in a charge of service. Director of Health Services will be assess resident and update service plan to reflect current services received by resident.	Ongoing
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-9 Record and reports system. (a)(1) The facility shall establish policies and procedures to maintain a system of records and reports which shall include the following:	PART 1 <u>DID YOU CORRECT THE DEFICIENCY?</u>	
Copy of a current physician or primary care provider's report of resident's physical examination which includes tuberculosis clearance and verification that the resident is free from other infectious or contagious diseases;	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
FINDINGS	Current annual TB deprance document received on 07/19/2019.	07/19/2019
Resident #1- No evidence of current annual TB clearance.	TB cheatance completed at Dialyses on 01/08/2019. (see	
	attached)	
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-9 Record and reports system. (a)(1) The facility shall establish policies and procedures to maintain a system of records and reports which shall include the following: Copy of a current physician or primary care provider's report of resident's physical examination which includes tuberculosis clearance and verification that the resident is free from other infectious or contagious diseases; FINDINGS Resident #1- No evidence of current annual TB clearance.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? All resident To be monitored by designated employee. Schedule with TB due dates to be created, besignated employee to monitor TB schedule and ensure all residence are compliant.	ongoing
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-9 Record and reports system. (a)(1) The facility shall establish policies and procedures to maintain a system of records and reports which shall include the following: Copy of a current physician or primary care provider's report of resident's physical examination which includes tuberculosis clearance and verification that the resident is free from other infectious or contagious diseases; FINDINGS Resident #2- No evidence of initial two-step tuberculosis (TB) skin test completed prior to admission.	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY Documentation of first step of two-step tuberculoses (TB) Skin test completed on 04/26/2019. Received documentation on 07/19/2019. (see affected)	870° 07/19/2019
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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-90-9 Record and reports system. (a)(1) The facility shall establish policies and procedures to maintain a system of records and reports which shall include the following: Copy of a current physician or primary care provider's report of resident's physical examination which includes tuberculosis clearance and verification that the resident is free from other infectious or contagious diseases; FINDINGS Resident #2- No evidence of initial two-step tuberculosis (TB) skin test completed prior to admission.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? No resident will be admitted until a two-step tubercularise (TB) skin test is completed and documentation provided prior to admission.	ongoing
		70 ME 10 PA

Licensee's/Administrator's Signature:

| Steve Hansen | Steve Hansen |
| Date: | 8. 15. 2019 |
| Licensee's/Administrator's Signature: | Athense

Print Name: Steve Hansen

Date: 09/26/2019

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